

# TRANSIENT RULES & REGULATIONS

We at Cedarlane are thrilled to have you as guests! Please familiarize yourself and your guests with the Rules and Regulations to ensure a positive camping experience for all. Why do we have a long list of rules? Because it is not uncommon for Cedarlane's 22-acre park to host 75 dogs, 1500 adults and children, 200 bicycles, and 250 vehicles. Without rules there would be chaos. So, to avoid confusion and frustration, please review the following and let us know if you have any questions! Rules & regulations may be subject to change without notice. The use of firearms or fireworks \*including sparklers\* are strictly prohibited. Violation of this rule may result in immediate removal from the park without refund.

## YOUR CAMPSITE

You must be 18 years or older to rent a campsite or rental in the park. Check-in for all campsites and rental units is between 1pm and 10pm. As park amenities and services expire at noon on your departing date, all persons and camping units must vacate both the site and the park by noon. Camping is a great outdoor experience; therefore, we do not offer refunds due to the discomforts of nature, illness, or work schedule. This includes no-shows or unused camping nights.

If you wish to put up a tent on your campsite for registered guests, it must follow State requirements as follows: 5' from the main camping unit; 15' from the sides of neighboring units; 10' from the end of an adjacent unit; and, 10' from park roadways. Please register the tent at time of check-in, pay the additional \$25 fee, and obtain a tag to clearly display on the tent.

We ask that you help us protect the park's trees and grass. Do not tie clotheslines to the trees or put carpet down on the grass. Carpeting destroys the grass for future campers, **so please be courteous of others and refrain from using rugs or mats**. For safety, clotheslines should be taken down when not in use. Each campsite is provided 1 picnic table and 1 fire ring. Stop by the store to purchase firewood by the bundle or tractor load. Campfires are permitted only in the fire rings and should never be left unattended. Please do not move fire rings or burn trash in them. Trash must be bagged and taken to the receptacles located throughout the park. The discharge of gray and/or black water onto the ground is not permitted. It must be collected in a portable waste tank and emptied at the various dump stations located throughout the park. Dishwashing is not permitted at on-site water hookups or in any restroom/shower building. Please do not use restroom toilets or sinks to empty dishwashing water or discarded food.

#### YOUR CHILDREN

Cedarlane is a family park with lots of kids! Please teach your children to respect other campers' sites and personal property. This includes not tampering with electric and water connections, and respecting campground property and equipment. We recommend that an adult or guardian accompany young children at all times. The boat lot, fish cleaning area, retention pond, material piles, and other private areas are to be avoided at all times. The roads can get very busy, so please make sure your children respect roadways and vehicles. Racing, tailgating, chasing, and cutting in front of cars is dangerous and may result in an accident. By 11pm, all children should be with their parent or guardian or at their site. We have scheduled activities every weekend from Memorial Day Weekend until Labor Day weekend. Please see our website for details.

### YOUR PETS

We reserve the right to declare any animal a nuisance and require immediate removal. All pets must be registered with the office. We highly recommend that you do not leave your pets unattended. In the event of a power outage, your pet may be seriously injured if left alone inside your RV. Owners must clean up after their pets, including the pet run areas. Leash lengths must confine the pet to your site (restraints such as invisible fences and in-ground stakes are not permitted as they can damage buried utilities). The Health Dept prohibits pets in all pool/playground areas and in all public buildings.

#### YOUR SECURITY

Quiet hours are 11pm until 8am, but **courtesy hours are 24/7** and noise should be confined to your site at all times. Security staff is scheduled on weekends from Memorial Day through Labor Day. For any after-hours security issues or complaints, please call security at 419-967-4132; the phone will be answered when security is on duty. For emergencies, please call the Ottawa County Sheriff's office at 419-734-4404 or 9-1-1. For the privacy and safety of other guests, the use of drones is strictly prohibited. We will not permit any visitors to enter the park as your guest without your consent. See the Park Information & Procedures sheet for more information.

Remember to turn in your gate card as you are leaving the park before noon to avoid a fee. If you plan to leave before the store opens, turn your card in the night before during posted store hours or use the drop box under the store window. If this procedure is not followed, the card deactivates at noon, and you'll be charged for the card.

### YOUR ACCOUNT BILLING

Any balances on reservation invoices are to be paid in full one week before your arrival. Once you're here, we offer a charge on account service for guests who link a credit card to their account. Purchases during your stay will go onto your invoice and will be automatically charged to your credit card the day you depart. Our system will email you a detailed invoice as well as a receipt. Please contact the guest services desk if you have any questions about your account.